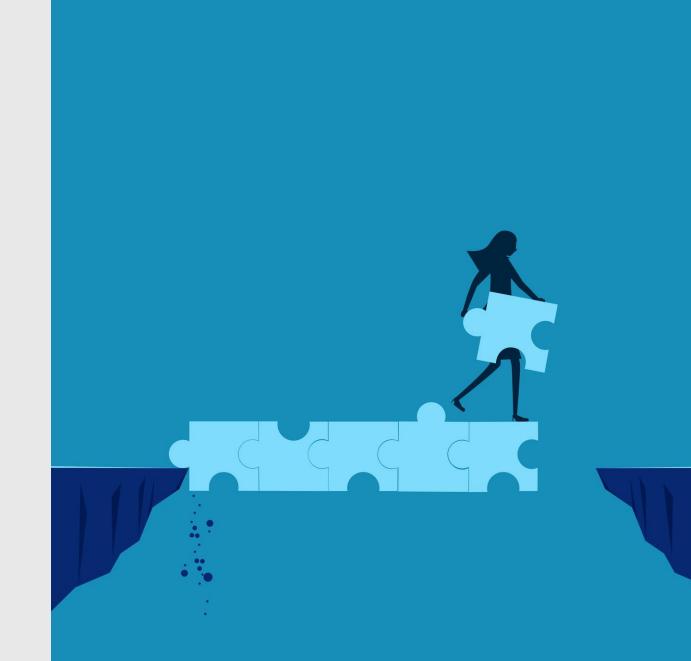


**Executive Guide** 

## Closing the capabilities gap for protecting long-term content

Keeping important information over the long-term demands different tools to mitigate against data loss & corruption





# Retaining the readability & integrity of long-term digital content over its lifetime is vital for organizations

#### Why is the usability of long-term digital content so important?



#### **Regulatory compliance**

The information is retained to comply with an externally applied set of industry rules & legal mandates



#### Legal protection

The information may be needed for evidential purposes in the future & reputational risk management

#### **Repurposing for value**



#### The information has inherent value that can be leveraged to support daily operations or in the future

#### Leveraging long-term information can be a competitive advantage



Better insights & more informed decision making



Enhancing product & service innovations



Supporting marketing & branding initiatives

#### Records managers said more than

20-28%

of their records have >7 years retention or are permanent

"Optimizing the Automated Governance Capabilities of Microsoft 365" – MER, 2022



## What is long-term digital content?

Permanent retention

It is a category of information, which is often very valuable to an organization, and can be made up of both simple individual file formats, for example PDFs, and more complex 'multi-part' formats such as emails with attachments or content from Microsoft Teams. Each package of information is typically retained for 7 or more years (e.g. 10, 20, 50, or 75 years) or permanently (i.e., forever). Nearly all private & public institutions, both large & small, already have information like this, often in large volumes, & they will be producing more & more everyday.



#### Examples

Long-term retention

- Engineering, CAD & building plans Building maintenance Property, assets & planning Financials & budgets Pension files Contracts Medical files
- Decisions & committees Organization policies & board minutes Articles & bylaws Intellectual property & trademarks Litigation case files Personnel files



## How does it differ from other categories of information?

Long-term content is stored, accessed & used, over many years & over multiple technology cycles. With ever changing enterprise systems & employees leaving, organizations need to confidently know exactly where this information is kept, that it will remain secure & protected, & it can be efficiently retrieved & used when called upon. One of the critical issues facing this category of information is how digital files are rendered unreadable (therefore unusable), as file formats & the technology needed to use them become obsolete.



Typical triggers for retaining long-term & permanent content:

Vital records

Adhering with policies & retention schedules for specific record categories

'Decluttering' enterprise systems to improve performance and/or reduce costs

Keeping records of historical & cultural value (e.g., executive decisions about COVID-19)

- Migrating content from one system to another
- Retaining records at the end of high-value projects

Decommissioning legacy file storage solutions

## There are multiple threats effecting the usability of long-term content

If unaddressed, these threats can significantly impact an organization's ability to access, trust & use its information when it's needed

#### **Archival backlogs**

Backlogs of archival information in aging formats will continue to grow in volume if not addressed & they are at real risk of being lost

#### Storage obsolescence

The storage media on which the information is held may become unreadable by current technology

#### Format loss

If the original software needed to read the file is not accessible, then the file is unreadable

#### **Context loss**

Its common now for a piece of information to be comprised of multiple files. Losing just one of these can fundamentally change the information

#### Discoverability

Not being able to efficiently find information in support of day-to-day operations means it might as well not exist

#### Deletion

Information on live systems can be deleted, either accidentally or to free up storage space. If there are no backups it is now lost

#### **Bit level failure**

The 0s 1s that make up the data may somehow be changed or damaged making the information unusable or untrustworthy

#### **Permission loss**

The information may be in place but may become invisible to the users that need to use it

#### License loss

Even if the software is still available, if the license keys are lost the software is unusable

#### **Constant change**

If information stays in place in the system that created it, it may be edited after a decision was made to keep it

## "When all you have is a hammer, everything looks like a nail"

### Long-term content needs more than regular backup & archiving

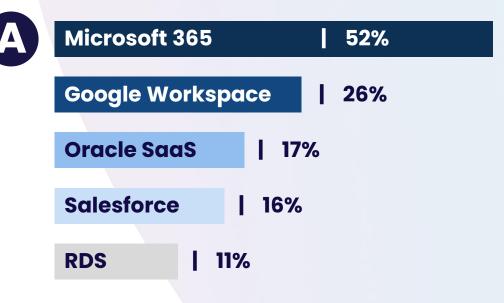
Regular archiving, storage solutions & ubiquitous enterprise content management systems all fall short when it comes to ensuring the information they hold remains useable & trusted in 10, 20, 30, or even a 100 years' time.

To be compliant with IG policies for long-term information, prevent data loss or corruption & ensure it is actionable, files must be continuously protected against file format obsolescence & their authenticity easily proved.





*"Which SaaS & PaaS environments currently in use in your organization are you most concerned about data loss, accidental deletion, lack of recovery, lock-in, or discovery & auditing challenges?"* 



Source: IDC Info Snapshot – Long-Term Access to Actionable Data as a Competitive Advantage (sponsored by Preservica – Feb 2024)

## **Active digital preservation** archiving

Active digital preservation archiving is a purposebuilt tool, specifically designed to continually protect & preserve the usability of long-term digital content

Active digital preservation archives keep long-term content:

#### Readable

Files are protected from format obsolescence with continuous migrations to the latest approved formats & files can be opened & read even without the original application

#### Trusted

Secure access to content must be controlled & governed & each files authenticity & integrity can be evidenced using features such as checksums, file identification & audit trails of every action

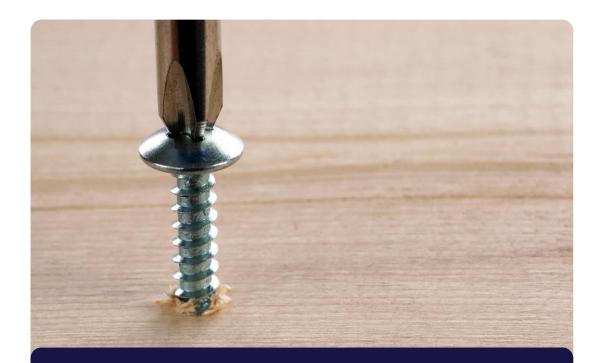
#### **Discoverable**

With the right user permissions, the archive can be easily searched & the right information found quickly & understood in context

#### Complete

|»=

Complex information packages with multiple files & metadata must be kept as complete packages to maintain essential context whilst still preserving each individual files integrity & readability



### What is active digital preservation archiving?

Active digital preservation archiving combines a set of precision strategies to reduce the risks associated with the specific threats facing long-term content, aiming to make the information quickly & usefully available far into the future in a way that can be fully understood & trusted.

## Long-Term Information Health Check

Is your important content at risk?

#### Complete this self assessment & identify if information is at risk



Is our legacy system content retained and maintained in a manner which ensures continued access & readability over decades?



When called upon can each files integrity & trustworthiness be easily proved?



Can obsolete formats in your information estate still be used by the organization?



Can files & metadata be consistently transferred to an archive securely, especially at scale?



Can the full context of our information be retained as a complete package?



Can archived content be easily searched, retrieved & then used on-demand even if original file formats are now obsolete or unsupported?

#### If you can't say yes to all the questions it is likely your long-term content today is at risk of data loss



## Protect data over the long-term with Active Digital Preservation™ by Preservica

Preservica

- Keep digital assets secure & trusted for the long-term
- Eliminate the risk of data & file format obsolescence
- V Quickly upload & manage your data at scale
- Provide self-service discovery & access for your communities
- Integrate with AI/ML services & your wider ecosystem
- Deployment & storage models to fit your needs

Trusted by government, corporate & education organizations worldwide to protect the ongoing readability & integrity of billions of digital assets

**500M+** Digital collections protected

- **1094** Different file formats preserved
- **4000+** User organizations

#### A family of solutions to fit different preservation & archiving needs

Starter	Professional	Enterprise	Preserve365®
Everything you	More power,	Performance,	Active Digital
need to start	customization &	security & integration	Preservation™ that's
preserving	capacity for larger	in a dedicated	part of the Microsoft
digital content	organizations	private cloud	365 experience



## Get in touch today & take the first step towards protecting your valuable long-term information



## Contact us

#### A clear vision for the future

Our vision is a world where digital preservation is easy and automated, available to institutions of all sizes and a seamless part of the systems that manage our digital records. A world where the potential of our digital memory is harnessed to enrich and protect our cultural, social, business and political lives.